

CLIENT JOURNEY MAP

GROW YOUR BUSINESS ONLINE



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Small business accesses CDAP website and is referred to the service provider in their area Eligible small business works with service provider and e-commerce advisor to determine best solutions for their digital storefront (new or enhanced) Eligible small business receives up to \$2,400 in microgrants to cover the costs of adopting new digital technologies

ELIGIBILITY

For-profit business (including for profit social enterprises and cooperatives)

Business with a minimum of one employee

Consumer-facing business

Business that can be accessed by customers or provides in person services to customers

Registered or incorporated business

BOOST YOUR BUSINESS TECHNOLOGY



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Eligible SMEs are directed from the CDAP website to the Boost your Business Portal

SME completes the free Digital Needs Assessment to assess their readiness SME completes the online grant application to cover up to 90% (max \$15,000) of the cost of the digital advisory services to develop a digital adoption plan



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SME can now access the CDAP Digital Advisor Marketplace to connect with an expert digital adoption service provider to develop their plan



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With a digital adoption plan in hand, **SME**s can apply for an interest free **BDC** loan to help execute their plan

SMEs will be eligible for a \$7,300 wage subsidy for a funded work placement to support businesses undertaking digital transformation

ELIGIBILITY

Sole proprietors or businesses incorporated under the laws of Canada or a province/ territory

Full time equivalent employees between 1 - 499 For-profit

Privately owned

\$500,000 to \$100M of annual revenues in one of the previous three years

Meet all requirements to be deemed a Canadian-controlled Private Corporation (CCPC)



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